## PLEASE JOIN US



for the first

## **GUEST EXPERIENCE QUARTERLY CELEBRATION**

featuring award-winning LAXceptional Xperiences!

## **MONDAY, MAY 21, 2018**

2 p.m. to 3 p.m. Samuel Greenberg Board Room 1 World Way

Awards will be presented to the best LAX performers/terminals based on Airport Service Quality (ASQ) and mystery shop scores

Please RSVP to guestexperienceteam@lawa.org

COME CELEBRATE ceptional periences