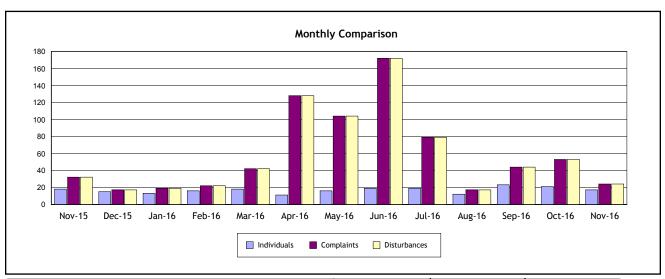


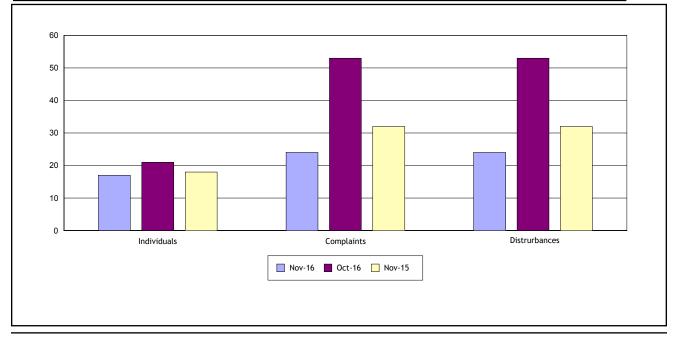
Individuals Submitting Noise Complaints 17

Noise Complaints Received 24

Noise Disturbances Reported 24

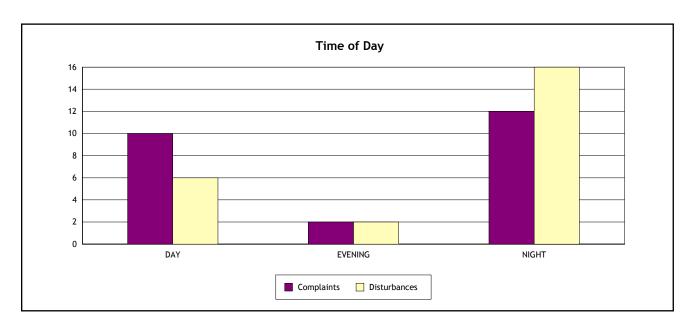


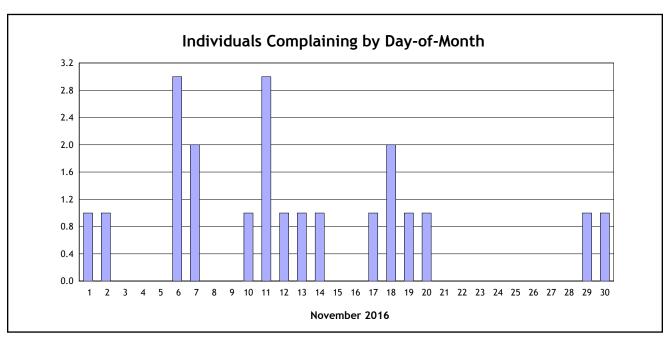
	November 2016	October 2016	% Change	November 2015	% Change
Individuals	17	21	-19%	18	-6%
Complaints	24	53	-55%	32	-25%
Disturbances	24	53	-55%	32	-25%





	Day (7:00 am - 7:00 pm)	Evening (7:00 pm - 10:00 pm)	Night (10:00 pm - 7:00 am)
Complaints	10	2	12
Disturbances	6	2	16







Aircraft Noise Community Response Report Complaint Distribution by City and Complainant Van Nuys Airport

Period: November 2016

City	Individuals	Complaints	Percentage of Complaints**	
Chatsworth	1	1	4%	
Encino	2	2	8%	
Inglewood	1	1	4%	
North Hills	2	6	25%	
Northridge	1	1	4%	
Sherman Oaks	2	2	8%	
Sherwood Forest	1	1	4%	
Van Nuys	6	9	38%	
Woodland Hills	1	1	4%	
TOTAL	17	24	0 10 20 30 40 50 60 70 80 90 100)

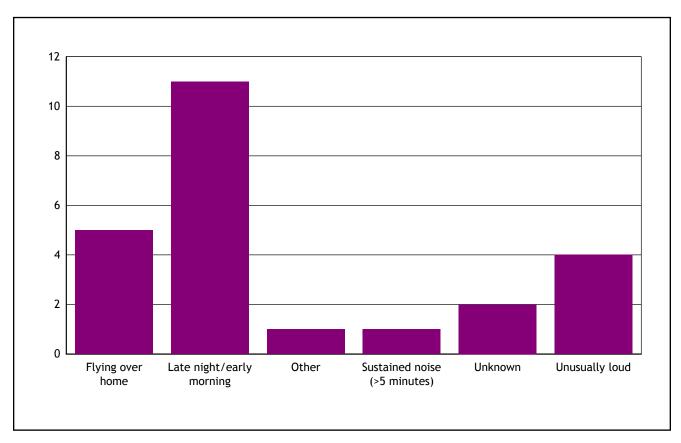
Individ	uals	Complaints	Pe	rce	ntag	e of	Con	npla	ints*	*					
	eporting 2 To 5 Complaints	10	42%												
Individuals Re	eporting One Complaint	14	58%												
TOTAL	Individuals: 17	24		0	10	20	30	40	50	60	70	80	90	100	

^{*} One individual reporting 6 or more complaints shown by city.

 $[\]ensuremath{^{**}}$ All percentages are rounded to the nearest whole number.



Type of Disturbance*	Number of Complaints
Flying over home	5
Late night/early morning	11
Other	1
Sustained noise (>5 minutes)	1
Unknown	2
Unusually loud	4
TOTAL	24



Note: * As reported by complainant.



Conta	ict	Disturbance		sturbance		
Date	Time	Date	Time	City	Disturbance**	Findings
11/06/2016	1:00 am	11/06/2010	5 12:02 am	North Hills	Late night/early morning	The aircraft noise you reported on Sunday, November 6, 2016 at 00:02 may have been
						associated with a Gulfstream G-550 (GLF5) that arrived to VNY under the control and
						direction of Federal Aviation Administration (FAA) SoCal Air Traffic Controllers (ATC). This
						arrival was consistent with normal VNY arrival procedures and was not in violation of any
						federal or local city regulations, such as the VNY Curfew Ordinance. For more information
						on the VNY Curfew Ordinance, please visit www.lawa.org/welcome_VNY.aspx?id=1034.
						Additionally, please refer to the Noise Management "quick facts" for a brief list of
						enforcement and regulatory actions VNY "can" and "cannot do" related to FAA regulations
						and local City Ordinances. The quick facts may be found online under the "Noise
						Management - Quick Facts" link at www.lawa.org/VNYNoise/. Lastly, airports do not
						have jurisdiction on aircraft in flight. The FAA has ultimate authority over aircraft flight
						patterns and regulates virtually all aviation activity with the major emphasis on safety.
						The FAA may be contacted by writing to FAA Western-Pacific Region, P.O. Box 92007, Los
						Angeles, CA 90009 for further information.
11/06/2016	1:00 am	11/06/2016	5 12:32 am	North Hills	Late night/early morning	The aircraft noise you reported on Sunday, November 6, 2016 at 00:32 may have been
						associated with a Falcon 2000 (FT2H) that arrived to VNY and departure of a Gulfstream
						G-550 (GLF5) two minutes later that were under the control and direction of FAA SoCal
						ATC. Both aircraft are certified as Stage 3 by FAA Advisory Circular 36-3 at levels below
						the curfew regulations and therefore did not violate any operating restrictions.
11/07/2016	12:52 am	11/07/2010	5 12:35 am	North Hills	Late night/early morning	The aircraft you reported on Monday, November 7 at 00:34 was a Hawker 800XP (H25B)
						that departed from VNY runway 34L under the direction and control of the Federal
						Aviation Administration (FAA) SoCal Departure Air Traffic Controllers (ATC). Whenever
						northerly winds occur, all aircraft arrivals and departures are directed to head north
						into the wind due to aircraft safety requirements, and to maximize aircraft performance
						during takeoffs and landings. During these conditions, the FAA Controllers conduct
						Northerly Operations at VNY, which is the opposite direction from Southerly Operations
						that is normally utilized. The departure from 34L was consistent with normal VNY
						northerly departure procedures and in compliance with the curfew regulation. Again, a

 $^{^{\}star}$ Complaints exceeding monthly limit and/or anonymous complaints are not investigated and are not shown.

^{**} Disturbance is as reported by complainant.

Conta	ıct	Disturba	ance			
Date	Time	Date	Time	City	Disturbance	Findings
						copy of the Curfew Ordinance may be found at on the VNY Noise Management page at http://www.lawa.org/welcome_VNY.aspx?id=1034.
						nten / minuta a g. netcone_mmaphile reo ii
11/07/2016	11:42 pm	11/07/2016	11:37 pm	Van Nuys	Unknown	The "aircraft idling noise" that you reported on Monday, November 7, 2016 at 23:37 could
						not be identified. The noise may be related to the use of Auxiliary Power Units (APU). The
						APU is used instead of powering-up the aircraft's jet engines. Personnel working on their
						aircraft use the APUs as a power source enabling them to prepare for all aspects of the
						flight, including preflight checks and making the necessary mechanical adjustments. For
						future reference, please note that VNY has an Airfield Superintendent on duty during the
						restricted hours to immediately investigate and enforce any run-up complaints. Please
						call the Duty Superintendent at Airport Operations at (818) 442-6506 for immediate
						attention. This is not a Noise Complaint Line; please use this number only to report
						suspected engine run-up activity. Additionally, please refer to the Noise Management
						"quick facts" for a brief list of enforcement and regulatory actions VNY "can" and "cannot
						do" related to FAA regulations and local City Ordinances. The quick facts may be found
						online under the "Noise Management - Quick Facts" link at www.lawa.org/VNYNoise/.
11/11/2016	7:55 am	11/11/2016	7:55 am	Sherwood Forest	Unusually loud	The ground noise and/or aircraft run-up for maintenance you reported could not be
						identified. In an effort to reduce the inconvenience associated with engine test runs,
						engine maintenance restrictions exist between the hours from 19:00 until 07:00 the
						following morning. Engine maintenance run-ups are allowed from 07:00 until 19:00 only at
						designated areas. This enables aircraft maintenance personnel to perform all types of
						equipment tests during the unrestricted periods to eliminate the need for such activity
						during the evening and early morning hours. The noise may also have been related to the
						use of Auxiliary Power Units (APU). The APU is used instead of powering-up the aircraft's
						jet engines. Personnel working on their aircraft use the APUs as a power source enabling
						them to prepare for all aspects of the flight, including preflight checks and making the
						necessary mechanical adjustments. As such, please note that airports do not control
						aviation. The FAA has ultimate authority over aircraft and regulates virtually all aviation
						activity with the major emphasis on safety.
11/12/2016	3:27 pm	11/12/2016	3:14 pm	Van Nuys	Flying over home	The helicopter you reported on Saturday, November 11, 2016 at 15:14 departed Van Nuys
	•		•	•		Airport (VNY) via the Bull Creek Route under the control and direction of Federal Aviation
						Administration (FAA) Air Traffic Controllers (ATC) and was consistent with helicopter
						operations using the preferred ingress/egress helicopter routes at VNY. The second
						helicopter you reported at 15:24 was operated by the Los Angeles Fire Department
Make a lease of		والمستدرا والم		tatuuda aan aan aan alakuk	d	lainte per individual per month

^{*} Complaints exceeding monthly limit and/or anonymous complaints are not investigated and are not shown.

^{**} Disturbance is as reported by complainant.

Conta	ct	Disturba	nce			
Date	Time	Date	Time	City	Disturbance	Findings
						(LAFD). In conducting official LAFD business, this helicopter arrived at VNY on a direct path and flew over your residence. The same helicopter immediately departed VNY at 15:32 via the Tracks Route. Please note that airports do not have jurisdiction on aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activities. This includes altitudes and direction of flight with the major emphasis on safety.
11/13/2016	11:42 pm	11/13/2016	11:10 pm	Van Nuys	Late night/early morning	The airplane you reported on Sunday, November 13, 2016 at 23:10 was a Stage 3 Gulfstream G-IV that arrived to Van Nuys Airport (VNY) under the control and direction of Federal Aviation Administration (FAA) SoCal Air Traffic Controllers (ATC). The arrival was consistent with normal VNY arrival operations. The subsequent departures at 23:13 and 23:31 were also Stage 3 Gulfstream G-IVs. These aircraft are not restricted by the VNY Noise Abatement and Curfew regulations. The VNY Curfew only prohibits the DEPARTURE of older, louder Stage 2 aircraft exceeding a specified noise level established in an FAA Advisory Circular between 2200 and 0700 the following day. Please note that this "partial" curfew does not prohibit any aircraft from landing nor does it prohibit newer Stage 3 or Stage 4 aircraft from departing VNY. Additionally, helicopters, medical life-flights (lifeguard operations), military or other government owned/operated aircraft involved in law enforcement, emergency response, fire or rescue operations are exempt from the curfew. The Ordinance can be viewed on line at: www.lawa.org/welcome_VNY.aspx?id=1034. Please also refer to the Noise Management "quick facts" for a brief list of enforcement and regulatory actions VNY "can" and "cannot do" related to FAA regulations and local City Ordinances. The quick facts may be found online under the "Noise Management - Quick Facts" link at www.lawa.org/VNYNoise/.
11/14/2016	4:45 pm	11/14/2016	4:37 pm	Inglewood	Other	The general complaint that you are referring to was submitted to the Van Nuys Airport (VNY) noise complaint system and the issue raised is associated with operations at LAX. For future LAX noise issues, please visit http://www.lawa.org/laxanc/ for more information on submitting noise complaints or by calling the LAX Noise Complaint Line at (424) 64-NOISE.
11/17/2016	11:05 am	11/17/2016		Sherman Oaks	Sustained noise (>5 minutes) and a maximum of five complai	A Los Angeles Police Department Air Support Division (LAPD ASD) helicopter was conducting official LAPD business in and around your neighborhood for extended periods of time between approximately 08:30 and 11:00 on Thursday, November 17, 2016. The LAPD ASD routinely patrols and supports police ground units in the many neighborhoods located within the City of Los Angeles. It is not uncommon to have multiple flyovers of an

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^{**} Disturbance is as reported by complainant.

Conta	nct	Disturba	ance			
Date	Time	Date	Time	City	Disturbance	Findings
						area during a relatively short period. This helicopter overflight was not associated with Van Nuys Airport (VNY) operations. Please note that airports do not control aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety.
11/18/2016	9:26 am	11/18/2016	4:00 am	Van Nuys	Flying over home	The aircraft you reported on Friday, November 18, 2016 at 04:00 was a Federal Aviation Administration (FAA) certified Stage 3 modified Gulfstream G-III (GLF3) that departed from VNY under the direction and control of the FAA SoCal Departure Air Traffic Controllers (ATC). This departure was to the north and took-off from runway 34L. The departure from 34L was consistent with normal VNY northerly departure procedures. Whenever northerly winds occur, all aircraft arrivals and departures are directed to head north into the wind due to aircraft safety requirements, and to maximize aircraft performance during takeoffs and landings. During these conditions, the FAA Controllers conduct Northerly Operations at VNY, which is the opposite direction from Southerly Operations that is normally utilized. Please note that the curfew regulation only restricts DEPARTURES by a subset of the noisiest aircraft fleet operating at VNY between 10 p.m. and 7 a.m. the following morning. Please refer to the enclosed copy of the Noise Abatement and Curfew Ordinance you requested for additional details. The file may also be found on the VNY web page (http://www.lawa.org/welcomevny.aspx) by typing "noise abatement and curfew regulation" in the search bar and clicking on "Noise Abatement and Curfew Regulation. Lastly, airports do not have jurisdiction over aircraft in flight, how frequently or where the FAA SoCal Air Traffic Controllers (ATC) may sequence aircraft. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety. Please contact the FAA at (818) 904-6291 (for safety issues) or in writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information.
11/18/2016	4:52 pm	11/18/2016	·	Chatsworth	Unusually loud	The aircraft you reported on Friday, November 18, 2016, at 14:10 was a P51 Mustang, a civilian operated vintage military aircraft. This aircraft was under the control and direction of Federal Aviation Administration (FAA) Air Traffic Controllers (ATC) and was part of a memorial flight at VNY in honor of legendary pilot Bob Hoover. During landing maneuvers to runway 16R, the pilot increased power to level out the aircraft for a turn near your residence and to assure separation from other aircraft in the pattern as

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^{**} Disturbance is as reported by complainant.

Conta	nct	Disturbance				
Date	Time	Date	Time	City	Disturbance	Findings
						directed by ATC. Please note that the FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety. Please contact the FAA at FAA Western-Pacific Region, P.O. Box 92007, Los Angeles for further information regarding aviation matters.
11/19/2016	5:11 am	11/18/2016	12:42 am	North Hills	Late night/early morning	The aircraft you reported on Friday, November 18, 2016 at 00:42 was a Federal Aviation Administration (FAA) certified Stage 3 modified Gulfstream G-III that departed from VNY under the direction and control of the FAA SoCal Departure Air Traffic Controllers (ATC). This departure was to the north and took-off from runway 34L. The departure from 34L was consistent with normal VNY northerly departure procedures and in compliance with all local and federal regulations. Whenever northerly winds occur, all aircraft arrivals and departures are directed to head north into the wind due to aircraft safety requirements, and to maximize aircraft performance during takeoffs and landings. During these conditions, the FAA Controllers conduct Northerly Operations at VNY, which is the opposite direction from Southerly Operations that is normally utilized.
11/20/2016	12:06 am	11/20/2016	12:00 am	Northridge	Unusually loud	The aircraft noise you reported on Sunday, November 20, 2016 at midnight may be attributed to jet departures and arrivals including a Medevac Flight within a 30 minute period. The departures and arrivals were under the control and direction of Federal Aviation Administration (FAA) SoCal Air Traffic Controllers (ATC) and were consistent with normal VNY operations. The location of your residence may also be subjected to additional aircraft noise as aircraft land and deploy reverse-thrust to slow down safely on the runway. Local weather and atmospheric conditions can also have an effect on the aircraft noise that reaches the adjacent communities. Under poor weather conditions, departure back-blast and arrival reverse-thrust noise can sometimes be amplified and travel further than usual. Please note that airports do have the authority to direct or control aircraft. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with the major emphasis on safety. Please contact the FAA by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information.
11/29/2016	8:12 pm	11/29/2016	8:08 pm	Encino	Late night/early morning	The jet airplane you reported on Tuesday, November 29, 2016 at 20:08 was a Gulfstream G-IV that arrived at VNY under the direction and control of the Federal Aviation Administration (FAA) Air Traffic Controllers (ATC). This aircraft was directed to turn to "final" and was cleared to land on runway 34L while over your neighborhood. The arrival to

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^{**} Disturbance is as reported by complainant.

Conta	nct	Disturbance				
Date	Time	Date	Time	City	Disturbance	Findings
11/30/2016	2:30 pm	11/30/2016	5 5:00 am	Sherman Oaks	Late night/early morning	34L was consistent with normal VNY northerly arrival operations. Whenever northerly winds occur, all aircraft arrivals and departures are directed to head north into the wind due to aircraft safety requirements, and to maximize aircraft performance during takeoffs and landings. During these conditions, the FAA Controllers conduct Northerly Operations at VNY, which is the opposite direction from Southerly Operations that is normally utilized. Please note that airports do not control aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety. The FAA may be contacted by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information. The location of your residence and surrounding community is subject to numerous aircraft transiting to and from the many Southern California airports, including Van Nuys Airport (VNY) and Bob Hope Airport (BUR). It is not uncommon for aircraft departing VNY and BUR to overfly your community for destinations to the south, the north or the east (including west for BUR). Please contact the Bob Hope Airport Hotline at (800) 441-0409 for further information regarding BUR operations. In addition, the volume of jet operations at VNY has been increasing slightly with the improving economy since reaching a low in 2009, so compared to the past few years there may be more frequent jet departures over your community. Please note, airports do not have jurisdictions over aircraft in flight, how frequently or where the Federal Aviation Administration (FAA) SoCal Air Traffic Controllers (ATC) may sequence aircraft. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety. Please contact the FAA by writing to FAA Western-Pacific Region, P.O. Box

^{*} Complaints exceeding monthly limit and/or anonymous complaints are not investigated and are not shown.

^{**} Disturbance is as reported by complainant.