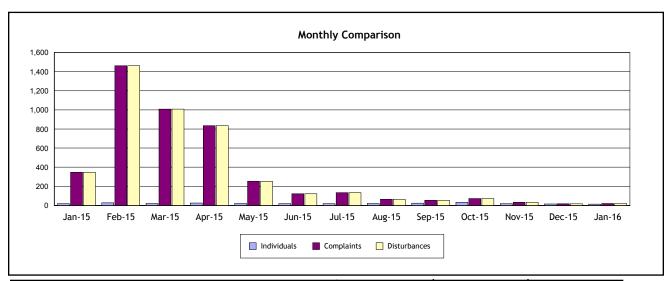


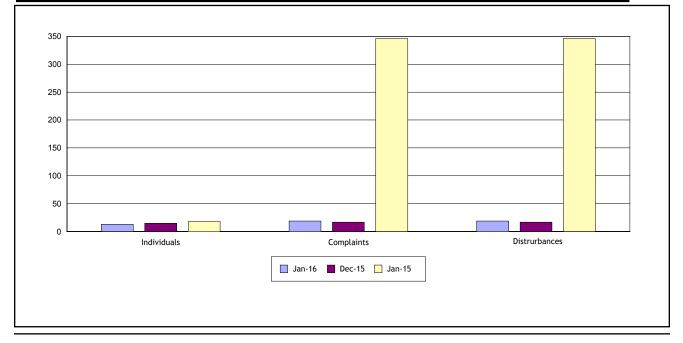
Individuals Submitting Noise Complaints 13

Noise Complaints Received 19

Noise Disturbances Reported 19

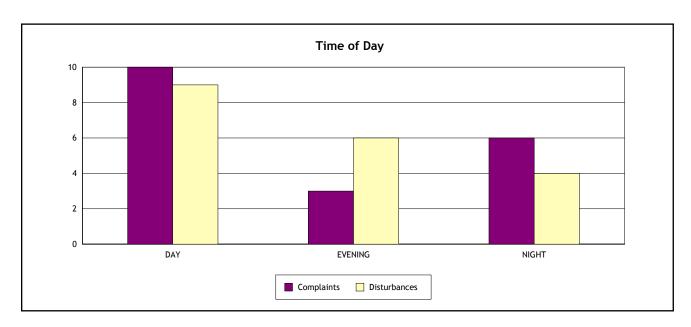


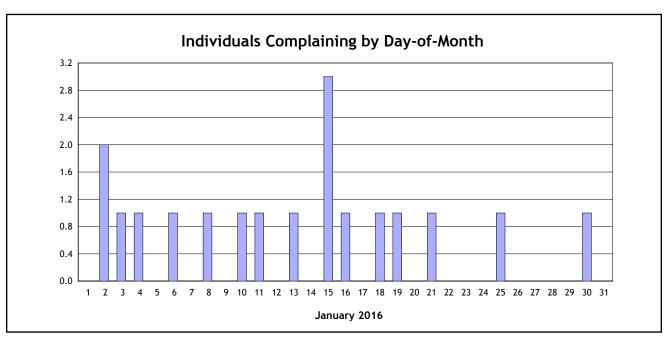
	January 2016	December 2015	% Change	January 2015	% Change
Individuals	13	15	-13%	18	-28%
Complaints	19	17	12%	346	-95%
Disturbances	19	17	12%	346	-95%





	Day (7:00 am - 7:00 pm)	Evening (7:00 pm - 10:00 pm)	Night (10:00 pm - 7:00 am)
Complaints	10	3	6
Disturbances	9	6	4







Aircraft Noise Community Response Report Complaint Distribution by City and Complainant Van Nuys Airport

Period: January 2016

City	Individuals	Complaints	Percentage of Complaints**	
Chatsworth	1	1	5%	
Encino	3	6	32%	
Los Angeles	2	2	11%	
North Hills	1	1	5%	
Northridge	2	2	11%	
Sherman Oaks	1	1	5%	
Unknown	2	2	11%	
Van Nuys	1	1	5%	
Anonymous	NA	3	16%	
TOTAL	13	19	0 10 20 30 40 50 60 70 80 90 100	

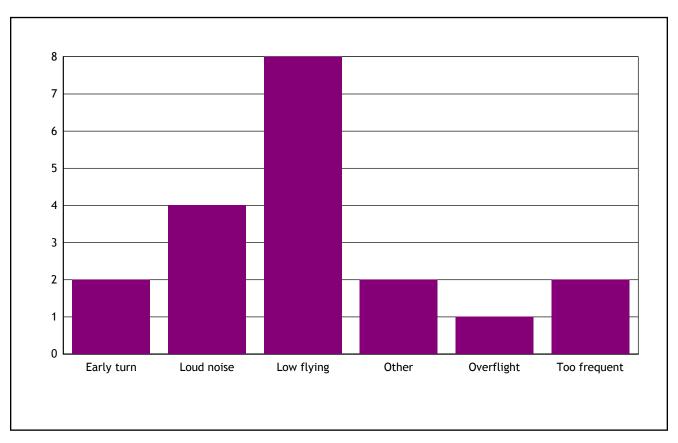
Individu	uals	Complaints	Percentage of Complaints**											
Individuals Re	porting 2 To 5 Complaints	7	37%											
Individuals Re	porting One Complaint	12	63%											
TOTAL	Individuals : 13	19		0	10	20	30	40	50	60	70	80	90	100

^{*} One individual reporting 6 or more complaints shown by city.

 $[\]ensuremath{^{**}}$ All percentages are rounded to the nearest whole number.



Number of Complaints
2
4
8
2
1
2
19



Note: * As reported by complainant.



Contact D			ance			
ate	Time	Date	Time	City	Disturbance**	Findings
02/2016	10:08 pm	1/02/2016	7:00 pm	Encino	Low flying	The jet airplane you reported on Saturday, January 2, 2016 at 1900 was a Gulfstream
						G-IV that arrived at VNY under the direction and control of the Federal Aviation
						Administration (FAA) Air Traffic Controllers (ATC). This arrival turned over your
						neighborhood at approximately 1320 feet Mean Sea Level (MSL) and landed on runway 34L.
						The arrival to 34L was consistent with normal VNY northerly arrival operations.
						Whenever northerly winds occur, all aircraft arrivals and departures are directed to
						head north into the wind due to aircraft safety requirements, and to maximize aircraft
						performance during takeoffs and landings. During these conditions, the FAA Controllers
						conduct Northerly Operations at VNY, which is the opposite direction from Southerly
						Operations that is normally utilized. Airports do not control aircraft in flight. The FAA has
						ultimate authority over aircraft flight patterns and regulates virtually all aviation
						activity. This includes takeoffs, landings, altitudes and direction of flight with the major
						emphasis on safety. The FAA may be contacted at (818) 904-6291 (Safety) or in writing to
						FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further
						information.
02/2016	10:13 pm	1/02/2016	7:02 pm	Encino	Low flying	The jet airplane you reported on Saturday, January 2, 2016 at 1902 was a Challenger 300
						(CL30) that arrived at VNY under the direction and control of the Federal Aviation
						Administration (FAA) Air Traffic Controllers (ATC). This arrival turned over your
						neighborhood at approximately 1520 feet Mean Sea Level (MSL) and landed on runway 34L.
						The arrival to 34L was consistent with normal VNY northerly arrival operations.
						Whenever northerly winds occur, all aircraft arrivals and departures are directed to
						head north into the wind due to aircraft safety requirements, and to maximize aircraft
						performance during takeoffs and landings. During these conditions, the FAA Controllers
						conduct Northerly Operations at VNY, which is the opposite direction from Southerly
						Operations that is normally utilized. Airports do not control aircraft in flight. The FAA has
						ultimate authority over aircraft flight patterns and regulates virtually all aviation
						activity. This includes takeoffs, landings, altitudes and direction of flight with the major
						emphasis on safety. The FAA may be contacted at (818) 904-6291 (Safety) or in writing to
						FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further

^{*} Complaints exceeding monthly limit and/or anonymous complaints are not investigated and are not shown.

^{**} Disturbance is as reported by complainant.

Conta	act	Disturb	ance			
Date	Time	Date	Time	City	Disturbance	Findings
						information.
1/03/2016	10:51 am	1/03/2016	10:30 am	Northridge	Low flying	The aircraft you reported on Sunday, January 3, 2016 at 1030 was a Gulfstream G-IVSP that was directed by the Federal Aviation Administration (FAA) Air Traffic Controllers (ATC) to conduct a Right 270 degree turn procedure due to safety concerns (separation from another aircraft). The aircraft circled over your neighborhood at approximately 2183 feet Mean Sea Level (MSL) which is approximately 1226 feet above your neighborhood. Please note that airports do not control aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety. The FAA may be contacted at (818) 904-6291 (Safety) or in writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information.
1/04/2016	3:59 pm	1/04/2016	3:34 pm	North Hills	Low flying	The aircraft activity you reported on Monday, January 4, 2016 were arrivals to Runway 16R at VNY. All arrivals are conducted under the control and direction of Federal Aviation Administration (FAA) Air Traffic Controllers (ATC). Aircraft are directed inflight by ATC for separation and safety. The arrivals were consistent with normal VNY arrival procedures. Your residence is located under the standard arrival route and is subject to numerous arrival aircraft on final approach for landing. At approximately 1534, a Challenger 600 arrival flew over your neighborhood at approximately 1407 feet Mean Sea Level (MSL). Airports do not control aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety. The FAA may be contacted at (818) 904-6291 (Safety) or in writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles 90009 for further information.
1/06/2016	9:44 pm	1/06/2016	9:14 pm	Encino	Low flying	The jet airplane you reported on Wednesday, January 6, 2016 at 2114 was a Gulfstream G-IV departure from VNY runway 16R and was under the control and direction of Federal Aviation Administration (FAA) Air Traffic Controllers (ATC). The departure was consistent with normal VNY departure operations. The aircraft flew over your neighborhood at approximately 1993 feet Mean Sea Level which is approximately 1272 feet above your residence as measured by VNY's Airport Noise and Operations Monitoring System (ANOMS).

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^{**} Disturbance is as reported by complainant.

Conta	Contact Di		ance			
Date	Time	Date	Time	City	Disturbance	Findings
1/08/2016	12:36 pm	1/08/2016	12:32 pm	Northridge	Low flying	The aircraft you reported on Friday, January 8, 2016 at 1232 was a Gulfstream G-550 that departed from VNY under the direction and control of the Federal Aviation Administration (FAA) Air Traffic Controllers (ATC). The departure to the north from 34L was consistent with normal VNY northerly departure procedures. Whenever northerly winds occur, all aircraft departures and arrivals are directed to head north into the wind due to aircraft safety requirements, and to maximize aircraft performance during takeoffs and landings. During these conditions, the FAA Controllers conduct Northerly Operations at VNY, which is the opposite direction from Southerly Operations that is normally utilized. The Gulfstream G-550's altitude was measured by VNY's Airport Noise and Operations Monitoring System (ANOMS) at approximately 3068 feet Mean Sea Level (MSL) which means the aircraft flew over your residence at approximately at 2216 feet. Airports do not control aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety. Please contact the FAA by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information.
1/10/2016	6:05 pm	1/10/2016	5:30 pm	Los Angeles	Too frequent	
1/11/2016	12:55 am	1/11/2016	12:40 am	Sherman Oaks	Loud noise	The aircraft noise you reported on Monday, January 11, 2016 between 0037 and 0043 are attributed to three departures that were conducted under the control and direction of Federal Aviation Administration (FAA) SoCal Air Traffic Controllers (ATC). The departures were consistent with normal VNY operations. Please note that airports do not have jurisdiction on aircraft in flight. The Federal Aviation Administration has ultimate authority over aircraft flight patterns and regulates virtually all aviation activities. This includes altitudes and direction of flight with the major emphasis on safety. Please contact the FAA at (818) 904- 6291 or (310) 725-6500 for further information.
1/15/2016	7:44 pm	1/15/2016		Encino	Loud noise	The aircraft you reported on Friday, January 15, 2016 at 1901 was associated with Challenger 604 departure from VNY that flew over your neighborhood at approximately 2833 feet Mean Sea Level (MSL) which is approximately 2100 feet over your residence. The departure from VNY runway 16R was under the control and direction of Federal Aviation Administration (FAA) Air Traffic Controllers (ATC) and was consistent with normal

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Conta	act	Disturb	ance			
Date	Time	Date	Time	City	Disturbance	Findings
						VNY departure operations.
1/15/2016	10:14 pm	1/15/2016	9:42 pm	Encino	Early turn	The jet airplane you reported on Friday, January 15, 2016 at 2142 was a Falcon FA10 that departed from VNY under the control and direction of Federal Aviation Administration (FAA) Air Traffic Controllers (ATC). The departure was conducted under Visual Flight Rules (VFR). Shortly after takeoff, ATC at Bob Hope Airport (BUR) directed the pilot to turn and continue north "at or under 2500 feet Mean Sea Level (MSL) in order to maintain proper separation between the aircraft and BUR arrivals. The aforementioned aircraft flew over your neighborhood at approximately 2075 feet MSL which is approximately 1335 feet above your residence. Please note that airports do not have jurisdiction on aircraft in flight. The Federal Aviation Administration has ultimate authority over aircraft flight patterns and regulates virtually all aviation activities. This includes altitudes and direction of flight with the major emphasis on safety. Please contact the FAA at (818) 904-6291 (for safety issues) or in writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information.
1/16/2016	5:31 am	1/16/2016	3:40 am	Chatsworth	Loud noise	The aircraft that you reported on Saturday, January 16, 2016 at 0340 was a Citation C560 conducting a Medevac Operation (Lifeguard-Life Saving Operation). This departure was under the direction and control of the Federal Aviation Administration (FAA) SoCal Air Traffic Controllers (ATC). This departure was to the north and took-off from runway 34L. The pilot was advised to remain clear of the Temporary Flight Restriction (TFR) over Porter Ranch and made a left turn out upon departure to avoid the area. ATC then directed the pilot to fly a heading of 360 (North) and to climb immediately to 14000 feet Mean Sea Level (MSL). Airports do not control aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety. The FAA may be contacted at (818) 904-6291 (for safety issues) or in writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information.
1/19/2016	7:59 pm	1/19/2016	·	Encino	Loud noise	The aircraft you reported on Tuesday, January 19, 2016 at 1906 executed a right 270-degree turn to reposition to Bob Hope Airport (BUR) at the direction of the direction of Federal Aviation Administration (FAA) Air Traffic Controllers (ATC). This departure was consistent with normal VNY departure operations. The aforementioned aircraft flew over your neighborhood at approximately 1100 feet Above Ground Level (AGL).

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^{**} Disturbance is as reported by complainant.

Conta	Contact Disturbance				
Date	Time	Date Time	City	Disturbance	Findings
1/25/2016	9:55 am	1/23/2016 2:24 pm	Los Angeles	Early turn	

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^{**} Disturbance is as reported by complainant.